

SERVICE HOTLINE

Number: 111/1026
Date: 13 August 2026

Issued By: SENS Office
RDMO Division

JSE STOCK EXCHANGE NEWS SERVICE (SENS) REPLACEMENT SYSTEM GO-LIVE

Dear Client,

Further to [Service Hotline 102/2026](#) regarding the Replacement of the JSE Stock Exchange News Service (SENS), we would like to provide an update on the implementation of the new SENS platform.

The JSE is pleased to confirm that the new SENS system will be implemented on Saturday, 15 August 2026, with the solution scheduled to be fully operational from Saturday afternoon, 15 August 2026.

As communicated previously, the initiative forms part of the JSE's ongoing programme to modernise and enhance the SENS service. The replacement system introduces a new technology platform while maintaining the existing dissemination channels and formats.

We would like to remind all stakeholders that:

- Only the SENS application/platform is being replaced.
- There will be no impact to SENS data subscribers.
- Existing SENS data feeds, dissemination channels, and information products will continue to operate as normal.
- No action is required from SENS data subscribers as a result of this implementation.

The JSE would like to thank all clients who participated in testing and readiness activities leading up to this deployment.

Should you have any questions regarding the implementation, please contact the Client Service Centre on +27 11 520 7777 or via email at customersupport@jse.co.za

MARKETS / SERVICES:

- ☒ Equity Market
- ☐ Equity Derivatives Market
- ☐ Interest Rate Derivatives Market
- ☐ Currency Derivatives Market
- ☐ Commodity Derivatives Market
- ☐ Bond Market
- ☐ Money Market
- ☐ Bond ETP Market
- ☐ JSE Broker Deal Accounting (BDA)
- ☐ Real Time Clearing (RTC)
- ☐ Colocation
- ☐ International Access Point (IAP)
- ☐ FTSE/JSE Indices Data Products
- ☒ EOD Information Subscribers
- ☒ Live Information Subscribers

ENVIRONMENT(S):

Production

ADDITIONAL INFORMATION:

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